Submitting a Grade Change Request

Faculty Instructions

The purpose of this guide is to provide faculty members with instructions for submitting a grade change request utilizing Ellucian Workflow.

1. Click on Grade Change Request for Faculty found on the Forms page then log in using your Mason credentials.

2. Select the term for the course you wish to submit the change of grade.

3. Select the section for which you will be submitting the grade change request. If you are teaching more than one course in the term selected, all CRNs/Courses will be shown in the drop-down list. Click Next.
4. Select the student that requires a grade change by finding the student’s name in the dropdown list or by entering the student’s G#. Once the correct student is selected, click Next.

5. Select a new grade and change reason. Enter a grade change explanation. Click Next.
6. A page confirming the request has been submitted will display. A notification will be sent to the next approver in the workflow for review. All approvers associated with the workflow will be listed on this page.

7. Once approved by all users in the workflow, the record will be updated in Banner and on the student’s academic record. Regardless of the decision, the submitter and the student will receive an email notification at the conclusion of the workflow, and a record of the request will be uploaded for view in WebXtender.

8. All workflow participants can view a summary of activities in Ellucian Workflow. Click on My Cases. Cases can be viewed by choosing View any pending requests by clicking the In Progress tile. The Pending Tasks column shows the current step in the approval process.

11. Choose the preferred file type. The report will be sent to your Mason email address.

For more information on this topic, please contact regsite@gmu.edu.