Reviewing an UG Leave of Absence Request

The purpose of this guide is to provide instructions for reviewing a leave of absence request utilizing Ellucian Workflow.

1. A notification will be sent to your Mason email address. Click on View case in workflow then login using your Mason credentials.
   NOTE: The emails will be sent from GMU Workflow Do Not Reply <wfnorply@gmu.edu>.

2. Click on Claim Task in the top left corner. NOTE: If the button doesn’t display or the case does not appear, it has already been claimed by another approver and no further action on your part is required.

3. Review the request. Enter a Decision. Comments may be entered but are required only when you Reject the request or Return to Student, which will be sent directly to the student as the reason for the denial or return for them to change their submission.

4. Dean’s Office only. If a student does not have an assigned advisor, you can select an Advisor from the drop down. Then you have the option to re-assign the form to them for review, assign that Advisor to the student in Banner, or both.

5. Type your full name as displayed and click Submit.

6. A page confirming successful submission will appear. A notification will be sent to the next approver, if applicable, in the workflow for review. Once approved by all approvers in the workflow, the record will be updated in Banner and on the student’s academic record. Regardless of the decision, the student will receive an email notification at the conclusion of the process, and a record of the request will be uploaded in WebXtender.

For assistance, please contact regwf@gmu.edu.